

This form must be downloaded and opened outside of your internet browser to successfully submit for processing

Upon successful submission of this form, you should receive acknowledgment within 24 hours. If you do not receive a reply within that time-frame, please email API-Repairs@Teledyne.com directly with a copy of your form.

Please be advised that Teledyne API's service policy for items held for 90 days or longer and left without an agreement to proceed with repair or a return to your facility will be subject to disposal at TAPI's sole discretion.

Instrument Information

Model (select from drop down)	If other, please specify:		
Serial Number			
Reason for Return			
Check all that apply:	Routine Maintenance	Repair	Failure Analysis
*If 'Repair' is checked	Please list all symptoms/faults encountered with this instrument -		
	Has this instrument undergone troubleshooting with our tech support team?		
	Yes	No	Case# (if available/applicable)
Is this instrument under warranty?	Yes	No	Unknown
Additional Information/Comments			

Instrument Return Information

Company Name					
Contact Name					
Return Shipping Address	Address				
	City		State		Postal Code
	Country				
Telephone					
Email					

Shipping Information

*Shipping on all billable repairs is an additional \$125.00 USD, unless return shipping details are provided below:

Carrier (FedEx, UPS, DHL, etc.)	
Shipping Account Number	
Shipping Method (Ground, Priority, etc.)	

Billing Information (For Paid Repairs Only)

PO Number	(if PO number is not immediately available, please put 'TBD')				
Approved Amount for PO (if applicable)					
Is the Billing Address the same as the Return Shipping Address?	Yes		No		
*If 'No' please proceed with the following:					
Company Name					
Billing Address	Address				
	City		State		Postal Code
	Country				

Next Steps:

- Check that form is open in Adobe Reader, not in your web browser -**
 If you try to hit 'Submit' and nothing is happening, you need to save/download the form to your desktop and open it from there.
- Hit 'Submit' -**
 When you hit 'Submit' a pre-formulated email to API-Repairs should come up. Please add any additional attachments/information (if needed) and hit send. *Please note, if you do not hit send on the email, we will not receive your RMA request.*
- Send Email -**
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